



OFFICE OF THE CHIEF DISTRICT MEDICAL & PUBLIC HEALTH OFFICER; KEONJHAR

"RFP NO. 2245 dt. 10.06.2026 of CDM &PHO,Keonjhar"

Pre-bid queries response

Sr. No.	Clause and Page No.	Descriptions as per RFP	Changes/Request/Addition	Justification	Response
1	Page No. 30 & 31, Service Level Indicators (SLA) & Penalty, Clause No. 6	8 hours per vehicle per completed month. (No vehicle can be off road for more than the balance of accumulated off-road days.) At any given point of time more than 90% of the Ambulances. Rs. 1,000 per day/vehicle in excess of allowed 8 hours. Rs.100 per vehicle per hour in excess of 10% limit.	Penalty to be imposed only if monthly average on-road availability falls below 90%.	Mechanical failures and unforeseen breakdowns may require extended repair time; hence penalties based on off-road hours are not practical.	Not Accepted. The clause shall remain as per the RFP. The prescribed SLA and penalty provisions are essential to ensure uninterrupted ambulance availability and timely emergency response services.
2	Page No. 37 & 38, Project Duration Clause No.11, Point No.1 & 2	Contract period of Three (3) years, extendable by Two (2) years subject to satisfactory performance.	Increase contract duration to Five (5) years with further extension of Two (2) years.	Longer tenure will facilitate long-term investments and reduce operational costs.	Not Accepted. The contract period shall remain Three (3) years with provision for extension as specified in the RFP.
3	Page No. 39, Scope of Work & Functioning Point No.16	Replace ambulances with new ones after 3 years or 3 lakh km, whichever is earlier.	Replace ambulances after 5 years or 5 lakh km, whichever is earlier.	Reduction in capital burden and lower overall costs while maintaining service continuity.	Not Accepted. The clause shall remain unchanged. Replacement after 3 years or 3 lakh km is intended to ensure reliability, safety, and quality of ambulance services.

4	Page No. 52, Summary of Financial Proposal	Total Cost Per Vehicle Per Km in INR (Rates quoted for First Year i.e. for 12 Months).	Clarification sought regarding increase in rate (%) from 2nd year onwards.	Clarification required.	The quoted rates shall remain fixed for the entire contract period
5	Fuel Increase under Force Majeure (Clause Addition Requested)	No such provision in RFP.	Addition of fuel price escalation clause linked to increase of fuel prices beyond 5% from bid submission date.	To offset increased operational costs during contract period.	Not Accepted. Bidders are advised to factor all foreseeable operational costs, including fuel price fluctuations, while quoting their rates. No separate fuel escalation shall be admissible.
6	NA – Annual Increment	No provision in RFP.	Annual increment of 10% on preceding year's rates after completion of first year.	To offset inflation, wage revision, and operational cost increases.	Not Accepted. The rates quoted by the successful bidder shall remain valid for the contract period. No annual increment/escalation shall be payable.


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