

DISTRICT EDUCATION OFFICE, KEONJHAR

GOVT. OF ODISHA

Email: deokeonjhar.dmf@gmail.com

Letter No. 5585 // Date 11 / 05 / 2026

To

All Prospective Bidders

Sub: Resolution of Pre-Bid Queries in respect of RFP No. 5422 dated 05.05.2026 for selection of agency for supply, installation and commissioning of digital library infrastructure at Keonjhar District.

Sir/Madam,

With reference to the Request for Proposal (RFP) No. 5422 dated 05.05.2026 for selection of agency for supply, installation and commissioning of digital library infrastructure at Keonjhar District, floated by the District Education Officer, Keonjhar, the following is hereby communicated for information of all concerned.

In this connection, pre-bid queries/clarifications were received from various prospective bidders up to the stipulated date and time mentioned in the RFP document. The competent authority has examined the queries in detail, and the corresponding resolutions/clarifications are hereby communicated for information of all concerned bidders.

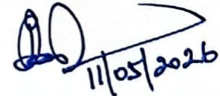
The detailed statement containing bidder-wise queries and resolutions/clarifications is enclosed herewith as Annexure-I.

All bidders are requested to take note of the above clarifications/resolutions while preparing and submitting their bids. The clarifications issued through this document shall form an integral part of the RFP and shall be read in conjunction with the original bid document.

This issues with the approval of the competent authority.

Encl.: As above.

Yours faithfully



District Education Officer
Keonjhar

Memo No. 5586 Date. 11/05/2026

Copy Submitted to the CEO, DMF, Keonjhar for favour of kind information and necessary action.



District Education Officer
Keonjhar

Memo No. 5587 Date. 11/05/2026

Copy submitted to PA to Collector and District Magistrate, Keonjhar for kind information and necessary action.



District Education Officer
Keonjhar

Annexure-I

| Sl. No. | Query / Clarification Sought | Resolution / Clarification |
|---------|--|---|
| 1 | Whether LMS/Digital Learning Platform should be proprietary to bidder or third-party OEM platforms are acceptable. | Third-party OEM / licensed LMS platforms are acceptable provided the bidder remains solely responsible for integration, deployment, support, licensing validity, compliance with scope of work, and overall project performance. |
| 2 | Request for enhanced specification of 65-inch EDLA Certified Interactive Flat Panel. | The specifications mentioned in the RFP are minimum indicative requirements. Bidder: may propose higher specifications including EDLA-certified, AI-enabled, Android upgradable Interactive Flat Panels, subject to compliance with functional requirements and approval of the competent authority. |
| 3 | Request to allow Consortium / JV / Sub-contracting arrangements. | The clause shall remain unchanged. Consortium / Joint Venture / Sub-contracting arrangements are not permitted under this RFP. The bidder must participate as an independent entity and shall be fully responsible for execution of the complete scope of work. |
| 4 | Whether bilingual content (English & Odia) is mandatory. | The digital learning platform should preferably support bilingual content including English and Odia wherever available and relevant, especially for school education modules and state-level competitive examination preparation content. |
| 5 | Clarification on syllabus coverage for competitive examination modules. | The platform should broadly cover standard syllabus and preparation materials for Banking, Railway, OSSSC, OSSC, OPSC Civil Services, ASO, and other similar competitive examinations including aptitude, reasoning, quantitative, general studies, current affairs, mock tests, and subject-specific learning modules. |
| 6 | Clarification on digital newspaper/magazine access requirement. | Minimum access to leading national and regional digital newspapers/magazines relevant for educational and competitive examination purposes shall be provided. Exact selection may be finalized during implementation in consultation with DEO, Keonjhar. |
| 7 | Whether dashboard is required as web portal only or mobile application support is expected. | The Online Reporting Dashboard shall mandatorily be accessible through web platform. Mobile responsive interface/mobile application support may additionally be provided by the bidder. |
| 8 | Whether API integration with third-party LMS/content providers is required. | The bidder shall ensure compatibility and integration capability of the reporting dashboard with the proposed LMS/content platform for reporting and monitoring purposes. Any required API integration shall be within bidder's scope. |



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| 9 | Request for extension of completion timeline from 45 days to 90 days. | The existing project completion timeline of 45 days shall remain unchanged. Bidders are advised to plan procurement, deployment, and commissioning activities accordingly. |
| 10 | Whether LMS/content aggregation platform experience shall be considered under Technical Evaluation Clause 2.4. | Yes. Relevant experience in deployment/implementation of LMS platforms, digital educational content platforms, or content aggregation systems in education sector shall be considered under the said criterion subject to submission of valid documentary evidence. |
| 11 | Whether ongoing projects with substantial completion certificates shall be considered. | Ongoing projects having substantial completion and supported with work orders and satisfactory performance/completion certificates from clients may be considered for evaluation at the discretion of the Evaluation Committee. |
| 12 | Request to consider cumulative turnover from IT/ITeS/ICT, LMS, Digital Education and e-Governance projects. | The clause shall be interpreted to include turnover derived from similar assignments/services related to IT/ICT-enabled digital learning infrastructure, LMS, digital education, e-Governance, and related technology implementation projects. |
| 13 | Clarification on Performance Bank Guarantee applicability. | Performance Bank Guarantee shall be submitted as per Clause 10 of the RFP on the total contract value awarded under the contract. |
| 14 | Whether AMS/Technical Support is required during 3-year content validity period. | Yes. The bidder shall ensure necessary technical support, platform support, and service continuity during the validity period of digital platform/content subscription as applicable under the project scope. |
| 15 | Request for 70% payment upon supply and installation of hardware infrastructure. | The payment schedule specified in the RFP shall remain unchanged. Payments shall be released strictly as per approved milestones and subject to satisfactory completion of respective deliverables. |
| 16 | Clarification on training requirements. | The bidder shall provide training and orientation to designated personnel/staff identified by DEO, Keonjhar. Training shall include operation of devices, LMS usage, dashboard operation, and basic troubleshooting. Exact number of participants and schedule shall be finalized during implementation. |
| 17 | Whether LMS/content license should include unlimited users or concurrent users only. | The proposed LMS/content platform should adequately support intended usage requirements of the Digital Library during the 3-year subscription period. The bidder shall clearly specify the licensing model offered in the proposal. |
| 18 | Whether hosting/cloud subscription for dashboard is within bidder scope for 3 years. | Yes. Hosting infrastructure, cloud subscription, maintenance, and operational support required for functioning of the reporting/dashboard system during the contract period shall be within the bidder's scope. |

| Sl. No. | Existing Provision | Clarification / Resolution |
|---------|---|---|
| 19 | “Provide high-speed internet connectivity for three years” and “Ensure reliable connectivity for uninterrupted digital learning.” | The bidder shall provide broadband/fiber-based internet connectivity with minimum 100 Mbps bandwidth or higher as required for smooth functioning of the Digital Library. The connectivity may be through Fiber Broadband/Leased Line or equivalent reliable internet solution. The agency shall ensure minimum uptime of 95% during the contract period. All recurring charges for internet services for three years shall be included in the bidder’s quoted cost. |
| 20 | Internet connectivity is mentioned in scope; however, there is no separate BOQ line item for internet services in FIN-2. | No separate BOQ line item shall be provided for internet connectivity. The bidder shall include the cost of internet connectivity, installation, modem/router, recurring subscription charges, maintenance, and all allied components/services for three years within the overall quoted rates under the scope of work. |
| 21 | Minor civil works and electrical wiring required for installation and safe operation of the digital library infrastructure. | The scope under Civil and Electrical Work shall include minor electrical wiring, distribution boards, power sockets, conduits, switches, earthing, load balancing, cable routing, basic civil modifications, mounting/fixing arrangements, and allied installation works necessary for operationalization of the Digital Library infrastructure. However, major civil construction, structural modification, or external electrical infrastructure beyond the designated installation area shall not be included under the present scope. |
| 22 | Provision of Reliable Electrical Infrastructure and Ensuring Continuous and Safe Power Supply. | The bidder shall ensure safe and adequate internal electrical infrastructure required for operation of all supplied equipment including protective measures such as MCBs, surge protection, proper earthing, and power distribution arrangements. Provision of external power source augmentation, transformer installation, or DG backup shall not be part of the present scope unless specifically mentioned in the work order. The agency shall ensure safe integration with the existing electrical system available at site. |


 11/05/2026.
 District Education Officer
 -M Keonjhar