

OFFICE OF THE COLLECTOR & DISTRICT MAGISTRATE, KEONJHAR
(General & Misc Section)

No.VII/09/2025/ 1374 /G &M Dated 29/05 /2025

OFFICE ORDER

Sub: - Schedule for conduct of joint public grievance hearing for the month of June, 2025.

In pursuance of letter No.6025/PG&PA Dated 08.10.2012 of Government in PG & PA Department & letter No. 10511/GA&PG dated 24-03-2025 of Government in GA & PG Department Odisha, Bhubaneswar, the schedule for holding joint public grievance hearing for the month of June, 2025 in respect of Keonjhar district is as follows;

Date	Place	Time	Time for Slot Booking
02-06-2025 (Monday)	Collectorate, Keonjhar	07:00 AM to 10:00 AM	30-05-2025, 11:00 AM to 31-05-2025, 05:30 PM
09-06-2025 (Monday)	Block Office, Telkoi Block	07:00 AM to 10:00 AM	06-06-2025, 11:00 AM to 07-06-2025, 05:30 PM
17-06-2025 (Tuesday)	Block Office, Hatadihi Block	10:00 AM to 01:30 PM	13-06-2025, 11:00 AM to 14-06-2025, 05:30 PM
23-06-2025 (Monday)	Block Office, Patna Block	10:00 AM to 01:30 PM	20-06-2025, 11:00 AM to 21-06-2025, 05:30 PM
30-06-2025 (Monday)	Block Office, Harichandanpur Block	10:00 AM to 01:30 PM	27-06-2025, 11:00 AM to 28-06-2025, 05:30 PM

In view of the prevailing heat wave condition the following steps are required to be taken forthwith by concerned B.D.Os for smooth conduct of Joint Hearing of Public Grievances.

- 1) The number of receipt of grievance applications should be reduced giving priority to senior citizens, ailing and infirm applicants, disabled persons and applicants seeking assistance from CMRF.
- 2) Adequate sitting arrangement with sheds and drinking water facilities be arranged for applicants and accompanist of infirm and disabled persons.
- 3) The concerned BDO will constitute a dedicated team consisting of the CP, ACP and other tech-savvy staff from the Block office, equipped with necessary instruments such as Computer, Scanner, Printer and any other required tool. This team will remain present at the respective Block office during the joint grievance hearing to register and assign each grievance application in the Jana Sunani Portal on real time basis.
- 4) It is the responsibility of this team to ensure that all grievance petitions are scanned, uploaded and promptly assigned to the relevant authorities in the Jana Sunani portal without delay.
- 5) The petitioner who desires to submit his grievance petition in the Joint Hearing has to register for slot booking through Jana Sunani Web Portal/ Mobile application during the time window stated above.
- 6) Concerned BDOs are also requested to give special emphasis on necessary wide circulation and publication for awareness of the general public regarding registration for slot booking through Jana Sunani Web Portal/ Mobile application.

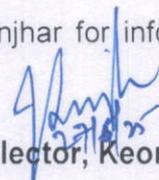

Collector, Keonjhar

(P.T.O)

Memo No 1375 /G&M

Dated 29 / 05 /2025

Copy submitted to the Superintendent of Police, Keonjhar for information and necessary action.


Collector, Keonjhar

Memo No 1376 /G&M

Dated 29 / 05 /2025

Copy submitted to the Director, Public Grievance & Ex-Officio Special Secretary to Government, G.A. & P.G. Department, Odisha, Bhubaneswar for kind information.

Copy forwarded to the Secretary to Revenue Divisional Commissioner (ND), Odisha, Sambalpur for kind information.

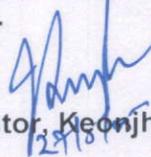

Collector, Keonjhar

Memo No 1377 /G&M

Dated 29 / 05 /2025

Copy submitted to D.F.O.(T), Keonjhar/ D.F.O(KL), Keonjhar/ CDO-Cum-EO, ZillaParisad, Keonjhar/ All Sub- Collectors, Keonjhar/ CDM & PHO, Keonjhar/ P.A., ITDA, Keonjhar & Champua/ All Dist. Level Officers, Keonjhar/ All Tahasildars, Keonjhar/ All Block Development Officers, Keonjhar/RTO, Keonjhar/ DEO, Keonjhar/ All BEOs/ All Executive Officers of ULBs/ SO, JDA, Gonasika/ DSSO, Keonjhar/ CCSO, Keonjhar/ DWO, Keonjhar/ DSWO, Keonjhar/ All Deputy Collectors/ Assistant Collectors of Collectorate, Keonjhar and all concerned for information and necessary action. They are requested to attend the Joint hearing as per programme.

CDM & PHO, Keonjhar is requested to ensure the provision of an ambulance facility, first-Aid support and adequate supply of electrolytes at the respective Block offices during the joint hearing hours as per the schedule so as to effectively address and mitigate any emergency situations promptly.

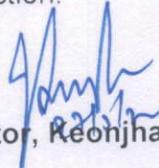

Collector, Keonjhar

Memo No 1378 /G&M

Dated 29 / 05 /2025

Copy to DIPRO, Keonjhar/ Station Director, All India Radio, Keonjhar/ DIO, NIC, Keonjhar for information & wide publication.

Copy to PA to Collector/ Steno to Addl. District Magistrate (Gen), Keonjhar/ Addl. District Magistrate (Rev), Keonjhar for information and necessary action.


Collector, Keonjhar