

Response to Pre-bid Queries to RFP No:2065/DSSO dated 20.09.2022

Selection of Agency for Establishment and Management of 30 Beds Shelter Home for Homeless People / Destitutes with Mental Illness (HPMI), under District Mineral Foundation, Keonjhar

Sr. No.	Section /Page No.	Content of RFP Requesting Clarification	Change/Clarification requested	Remarks	Response to the Queries by the Client
1	Section III. 4.3.1	Identification and rescue of HPMI (females, males and juvenile destitutes).	Identification and rescue of HPMI (females, males, LGBTQ and juvenile destitutes)		Section III. 4.3.1: Identification and rescue of HPMI (females, males, LGBTQ and juvenile destitutes)
2	Section III. 5.13 (Addition)	Addition after v	The Juvenile mentally ill patients are to be accommodated separately from adult mentally ill patient.		Section II.5.13.vi.: The Shelter Home shall provide separate accommodation / rooms each for mentally ill juvenile - males, mentally ill juvenile - females, mentally ill adult - males, mentally ill - adult females and mentally ill LGBTQ respectively.
3	Section III. 5.14 (Addition)	Addition after iii	The Juvenile Justice (Care and Protection of Children) Act, 2015.		Section II.5.14.iv.: The Juvenile Justice (Care and Protection of Children) Act, 2015.
4	Section III. 7.1	Identification and rescue of HPMI (females, males and juvenile destitutes) and severe mentally ill patients; by Social Workers, Counsellors etc. via house-hold survey, referrals from government officials and, information received from verified government departments etc.	Identification and rescue of HPMI (females, males and juvenile destitute) and severe mentally ill patients; by Social Workers, Counsellors etc. via house-hold survey, referrals from government officials, Hospitals, Mental Health Institutes and, information received from verified government departments etc.		Section III. 7.1: Identification and rescue of HPMI (females, males, LGBTQ and juvenile destitute) and severe mentally ill patients; by Social Workers, Counsellors etc. via house-hold survey, referrals from government officials, Hospitals, Mental Health Institutes and, information received from verified government departments etc.
5	Section III. 7.2	These identified HPMI and Patients can be brought to the nearest CHC/SDH/DHH by Social Workers, Counsellors, and the Medical Officer/MOC/Specialist Doctor at CHC/SDH/DHH shall assess these patients for its eligibility for admission in the Shelter Home. If assessed to be eligible, these HPMI and patients shall be referred to the Shelter Home by the assessing MOC/Medical Officer/Specialist Doctor.	These identified HPMI and Patients can be brought to the nearest CHC/SDH/DHH by Social Workers, Counsellors. The suitability of a person for admission is to be assessed by the admission Committee. The committee constitute of the DSSO, CDMO/ Specialist Doctor of DHH, General duty medical doctor of the Home, Psychiatrist of the Home and counsellor. If assessed to be eligible, these HPMI and patients shall be referred to the Shelter Home.		No change in the RFP
6	Section III. 7 (Addition)		If the identified patient found juvenile he/she must be produced before the Child Welfare Committee /JJ Board before admission.		III. 7.5 : If the identified patient found juvenile, case shall be verified from the office of DCPO for admission.
7	Section III. 8.1	General Duty Medical Officer/Doctor •Completed MBBS from a recognized institute •Hold a Training Certificate in Mental Rehabilitation Sciences from a either institute of institute of repute like NIMHANS / IHBAS, New Delhi etc (preferred). •Atleast three years clinical work experience in an in-patient hospital facility. •Should have knowledge of English and Odiya language.	General Duty Medical Officer/Doctor •Completed MBBS from a recognized institute. • Hold a Training Certificate in Mental Rehabilitation Sciences from a either institute of repute like NIMHANS / IHBAS, New Delhi/AIIMS/CIP Ranchi/MHI Cuttack etc (preferred). • Atleast three years clinical work experience in an in-patient hospital facility. • Should have knowledge of English and Odia.		III.8.1.: General Duty Medical Officer/Doctor • Completed MBBS from a recognized institute. • Hold a Training Certificate in Mental Rehabilitation Sciences from a either institute of repute like NIMHANS / IHBAS, New Delhi/AIIMS/CIP Ranchi/MHI Cuttack etc (preferred) • Atleast three years clinical work experience in an in-patient hospital facility. • Should have knowledge of English and Odia.
8	Section III. 8.2	Counsellor /Psychologist* •Master's Degree in Counselling/Psychology with a Diploma in Counselling from a government approved university. •Atleast four years of experience in counselling practice. •Hold a Training Certificate in Mental Rehabilitation Sciences from a either institute of repute like NIMHANS / IHBAS, New Delhi etc (preferred). •Should have knowledge of English and Odiya language.	Counsellor /Psychologist* • Master's Degree in Counselling/Psychology with a Diploma in Counselling from a government approved university/ M Phil in psychiatric Social work from Ranchi/AIIMS. • Atleast four years of experience in counselling practice. • Hold a Training Certificate in Mental Rehabilitation Sciences from a either institute of repute like NIMHANS / IHBAS, New Delhi etc (preferred). • Should have knowledge of English and Odiya language.		III.8.2.: Counsellor /Psychologist* • Master's Degree in Counselling/Psychology with a Diploma in Counselling from a government approved university/ M Phil in Psychiatric Social work from NIMHANS/MHI Cuttack/CIP Ranchi/AIIMS. • Atleast four years of experience in counselling practice. • Hold a Training Certificate in Mental Rehabilitation Sciences from a either institute of repute like NIMHANS / IHBAS, New Delhi etc (preferred). • Should have knowledge of English and Odiya language.
9	Section II. 3.1	As a legal entity under pre-qualification criteria, there is no mention of registration certificate under RPWD Act, which is essential to run any programme for Divyangjan as per Government guidelines.			•Certificate of Incorporation •Registration Certificate •PAN No. •GST No. / Form 12 AA Certificate along with 80G •Registration certificate of NGO Darpan Portal •Registered in RPWD Act 2016 with valid certificate

(Signature)
20/09/2022

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10	Section II. 3.1	This project is related to PwDs category, the NGO /Trust should be registered in RPWD Act 2016 & should have valid certificates. It should be one of the eligible Category.			<ul style="list-style-type: none"> •Certificate of Incorporation •Registration Certificate •PAN No •GST No. / Form 12 AA Certificate along with 80G •Registration certificate of NGO Darpan Portal •Registered in RPWD Act 2016 with valid certificate
11	Section II. 3.6	As to experience of the organization under point 6 of the pre-qualification criteria, it is mentioned about Drug De-addiction and Rehabilitation Centre (minimum 30 inmates). But no Government funded centre in Odisha runs with a capacity of 30 inmates.			<p>Section II. 3.6: The Agency shall have prior experience of Operations and Management of residential set-up for (either of the following):</p> <ul style="list-style-type: none"> •Rehabilitation Centres for Homeless and Destitutes (cumulative of minimum 30 inmates). •Rehabilitation Centres for Physically & Mentally challenged people i.e. People with Disabilities (PWDs) and Children with Disabilities (CWDs) (cumulative of a minimum of 30 inmates). •Drug De-addiction and Rehabilitation Centre (cumulative of minimum 30 inmates). •Old Age Home / Elderly Care Homes (cumulative of minimum 50 inmates). •Urban Homeless Centres / Beggar Home / Maa Gruha, etc or any other residential setups with cumulative of minimum 25 inmates or working for vulnerable section of the society.
12	Section II.9 B.4.1	As to award and recognition of the bidder, it is mentioned (point 4 of technical evaluation) about National Level Award, it is suggested to include State Award also.			No change in the RFP.
13		As the programme is meant for Mentally Ill persons, there is no mention of experience particularly for Mentally Ill Person programme.			No change in the RFP, as the criteria is already included in Section II.3.6 and Section II.9 B.2.
14	Section II.9 B.2.3	In serial number 9. B. Technical Evaluation (2nd Stage), 2.3, it is mentioned that the organisations should have experience of managing residential accommodation facilities for adults like Old Age Home, Urban Homeless Centres, Beggars Home, Maa Gruha, DDRC, IRCA etc.	But most appropriate project is Swadhar Greh (Shelter Home for destitute women) which is dealing with the similar proposed project "Shelter Home for Homeless People/ Destitutes with Mentally Illness (HPMI)". But Swadhar Greh is not mentioned in the RFP. So I request you to kindly consider to include this in the RFP.		<p>Experience of managing residential accommodation facilities for adults, like Old Age Home / Urban Homeless Centres / Beggar Home / Maa Gruha Drug De-addiction cum Rehabilitation Centres / Integrated Rehabilitation Centre for Addicts (IRCA) / Swadhar Greh (Shelter Home for destitute women) etc or any other residential setups with cumulative of minimum 50 inmates or working for vulnerable section of the society (Marks awarded will be dependent on the summation of years of experience in individual projects, i.e., $Y = Y1 + Y2 + Y3 + \dots + Yn$)</p> <p>Scoring Criteria</p> <ul style="list-style-type: none"> •Years less than 4.99 years = 0 Marks •5 years to 9.99 years = 2 Marks •10 years to 14.99 years = 4 Marks •Years more than 15 years = 6 Marks
15		At point B Technical Evaluation (2nd Stage) point no 2.3 page no 14 mentioned minimum 50 inmates but in Tech 5 page no 41 mentioned minimum experiences 25 inmates. Please confirm whether there are 50 or 25 inmates and change accordingly. In this point mentioned experiences of Maa Gruha & Urban Homeless Centre the both the projects are short stay home and not the rehabilitation home, it should be eliminated for eligible criteria. If these are eligible why not SAKHA(One stop			<p>Section IV. Tech 5. 10: Work Experience in field of Development Sector (i.e., managing residential accommodation facilities for adults, like Old Age Home / Urban Homeless Centres / Beggar Home / Maa Gruha Drug De-addiction cum Rehabilitation Centres / Integrated Rehabilitation Centre for Addicts (IRCA) / Swadhar Greh (Shelter Home for Destitute Women) etc or any other residential setups with cumulative of minimum 50 inmates or working for vulnerable section of the society.</p>


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16		<p>1. At point B Technical Evaluation (2nd Stage) point no 2.1 page no 14 it is mentioned Number of Rehabilitation Centres for Homeless & destitute/ Rehabilitation Centres for Homeless & Disable Persons at least 30 inmates Suggestion: As it is the Shelter Home for Mentally ill Disable persons, every mentally person feels isolated in their home as well as society and when nobody takes care mentally ill person in their family. Some family members also did not want to keep them in their home so they left them on roads and became abundant. Besides you have also mentioned in Section III and point no 25 "Type of Beneficiaries for Admission to the Shelter Home at point no 2. Hence it should be mentioned number of Shelter Home for Mentally Ill presently implemented by the Agencies instead of Rehabilitation Centres for Homeless & destitute/ Rehabilitation Centres for Homeless & Disable Persons.</p>			No change in RFP.


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