

OFFICE OF THE CHIEF DISTRICT MEDICAL & PUBLIC HEALTH OFFICER, KEONJHAR

Letter No. 2042 / CDM & PHO/2022

Date: 26/04/2022

Expression of Interest

Office of the Chief District Medical & Public Health Officer (CDM&PHO), Keonjhar, Odishain a bid to enhance the Quality of Healthcare delivery in Keonjhar is looking for interested Healthcare Consultancies for 'Transformation of Healthcare Facilities via Quality Accreditation'.

The main focus of the project is to strengthen the health institutions through improving the healthcare infrastructure; provision of essential biomedical equipment's; availability of adequately qualified and trained healthcare workforce; well defined standards, processes, continuous Quality Improvement Initiatives and Quality Assurance activities etc for provision of holistic healthcare.

An 'Expression of Interest (EOI)' is being invited from reputed and experienced Healthcare Consultancies for 'Selection of Technical Service Provider (TSP) for Transformation of Healthcare Facilities via Quality Accreditation under District Mineral Foundation (DMF). Keonjhar. Odisha'. Keonjhar, Odisha has 1 District Headquarter Hospital (DHH), 2 Sub- District Hospitals (SDH), 17 Community Health Centers (CHCs) 60 Primary Health Centre (PHCs), 1 Urban Primary Health Centre (UPHC) and 6 Other Hospitals (OH).

Descriptions of activities are provided herewith:

1	Scope of Work	<ol style="list-style-type: none">1. Conduct a detailed 'Organizational Survey / As-Is Assessment' of the selected healthcare facilities for the As- Is process including observation, documentation and review of manpower, equipment, infrastructure, processes including training and capacity building activities, services & facilities provided, legal compliances etc enumerating the Gaps and their Root Cause Analysis as per all the applicable Quality Standards (ISO, Kayakalp, NQAS & LaQshya etc). Also, the format for 'Facility Survey' available in IPHS guidelines must be appropriately filled and report captured in 'As Is' report.2. Prepare the 'Action Plan' for Gap Closer, To-Be Processes, non-compliances etc which shall include but not limited to:<ol style="list-style-type: none">a. The tentative estimates/BoQs for infrastructure up-gradation such as repair-renovation, new construction etc as per the State Government's Schedule of Rates (SOR) and CPWD SOR (wherever needed) along with GFC Drawings.b. Conceptualization of entire Greenfield (if required) or Brownfield site, buildings, campus etc shall be w.r.t Green Architecture and Techniques, enhancing sustainability for longer years of operations and useability.c. List of repairable equipment's, equipment's to be purchased as per
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		<p>essential equipment's' mentioned in IPHS. This shall be supported by Technical Specifications, Financial BOQs / Three (3) Vendor Rate Quotations for all the Biomedical Equipment's to be newly procured.</p> <p>d. Training Need Analysis of all the staff for all the relevant topics under Total Quality Management, Quality Manual, Procedures, Soft Skills, etc.</p> <p>3. Assistance for complete documentation, manuals, SOPS's, preparation of checklists, etc as required for quality certification.</p> <p>4. Conduct various audits, preparations for external audits, pre-assessment review, and hand holding support for implementation of the documented process, undertake corrective and preventive actions, etc.</p>
2	Duration of Project	Three (3) years which can be extended based on the necessity of the TSP for preparedness of Healthcare Facilities for Quality Accreditation.
3	Last date for filling up and submission of EOI	19-05-2022 by 01.00 pm
4	Opening of EOI Applications	20.05.2022 at 11.30 am
5	Online Discussion with Applicant Healthcare Consultancies for EOI (Pre-bid)	04.05.2022 at 04.00 pm (<i>Link shall be shared with the Authorized person from the Applicant Healthcare Consultancies. The authorized person from the Healthcare Consultancy can email their official email id for sharing the online meeting link to nrhmkeonjhar@gmail.com, and cc to keonjharcdmo@gmail.com</i>)
6	Address and mode for submission of application:	Chief District Medical & Public Health Officer (CDM&PHO), Keonjhar, District Headquarter Hospital, Keonjhar – 758001 The applications should reach the office of the undersigned during office hours Only by Speed Post / Registered Post / Courier
7	Format for Application	Provided in Annexure I–Technical Application (with attached supporting documents)
8	Qualifying Criteria	<ol style="list-style-type: none"> 1. The firm should have an independent legal existence, registered under the applicable Act. 2. Minimum experience of 3 years in facilitating and supporting healthcare organizations, achieve NABH, NABL, ISO etc. Preferred if have experience of facilitating certifications for Kayakalp, NQAS, etc in the District Healthcare Facilities.

	<ol style="list-style-type: none"> 3. Filled Income Tax Returns during the last three Financial Years (i.e., for 2017-2018, 2018-2019, 2019-2020). 4. Undertaken atleast 3 projects for facilitating Healthcare Quality Certifications such as NABH, NABL, JCI, ISO, Kayakalp, NQAS etc. 5. Experience of facilitating Healthcare Quality Certifications for atleast 200 beds for NABH, NABL, JCI, ISO, etc. in last 5 years. 6. Accredited by NABET of Quality Council of India for providing NABH Consulting services / Empaneled under NHRSC for as a Quality Consultant/Healthcare Quality Service Provider.
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Sealed applications (on the Letter Head of the Applicant Agency in the format as mentioned in Annexure I) are invited from interested Healthcare Consultancies / Healthcare Quality Advisors.

Interested Healthcare Consultancies should provide information demonstrating that they have therequisite experienceto undertake the project. Kindly note that this EOI does not guarantee any Work Order or selection of any Healthcare Consultancy. A separate 'Request for Proposal (RFP) / Tender shall be floated, based on the information obtained from this EOI.

The EOI document can be downloaded from the district website www.kendujhar.nic.in. No EOI will be entertained after the stipulated date and time fixed.

**Chief District Medical & Public Health Officer,
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Annexure I

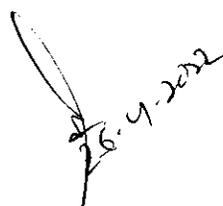
Application for 'Selection of Technical Service Provider (TSP) for Transformation of Healthcare Facilities via Quality Accreditation under District Mineral Foundation (DMF), Keonjhar, Odisha

To,
Chief District Medical & Public Health Officer (CDM&PHO),
District Headquarter Hospital, Keonjhar – 758001

Dear Sir/Mam,

I/We, the undersigned, wish to apply for the EOI for 'Selection of Technical Service Provider (TSP) for Transformation of Healthcare Facilities via Quality Accreditation under District Mineral Foundation (DMF), Keonjhar, Odisha'. Details are as follows:

Sr. No.	Title	Remarks	Appropriate Documents Attached (Yes/No) and mention the Annexure and Page Number
1	Name of the Organization: (As mentioned in the Registration Certificate)		
2	Ownership Details (Public Entity/Private Corporation/Not for Profit):		
3	Date and Address of Registration/Establishment:		
4	Address of Head Office:		
5	Correspondence Address (if different from above):		
6	Telephone Number and Email id:		
7	Name, contact number and email id of authorized person for this project:		


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8	Name, contact number and email id of the Chief Officer/Head of the Organization:					
9	Average Turnover Statement (In Crores)				Copy of the audited Balance Sheet and Profit and Loss account showing the relevant trade as proof of Annual Turn-over Statement (for these 3 years) to be attached and mention the Annexure and Page number	
9.1	FY 2017-18					
9.2	FY 2018-19					
9.3	FY 2019-20					
9.4	Average Annual Turn-over of the above 3 years					
10	Work Experience in Healthcare Projects for Quality Accreditation:					
Sr.No.	Client Name & Address	Name of the Project/ Assignment (NABH / JCI / IPHS / ISO / Any Other)	Total number of Beds assisted for Accreditation	Project Costs / Consultancy Fees (In Lakhs)	Duration of Project (Mention the start and Completion Date in DD/MM/YYYY)	Work Order and Proof of experience to be attached (mention the Annexure and Page number) *
10.1						
10.2						
10.3						

**Photo-copies of Work Orders/ Sanction Orders/ MOUs/ Engagement Letters/ Completion Certificates / Experience Certificate of equivalent projects to be attached as annexures. These should be properly indexed and Page Number/Annexure Number to be mentioned properly. More lines can be added for enumerating relevant experience in Healthcare Projects for Quality Accreditation.*

I/We hereby declare that all the information provided is true and accept that any misinterpretation contained in it may lead to our disqualification. Our application is binding upon us and subject to the modifications resulting from negotiations. I/We understand you are not bound to accept our/any application you receive.


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I/We have attached the following documents along with this proposal/application:

1. Copy of Certificate of Incorporation / Registration Certificate
2. Copies of Work Orders/ Sanction Orders/ MOUs/ Engagement Letters/ Completion Certificates of equivalent projects

We remain,

Yours sincerely,

Authorized Signature [*In full and initials*]: _____

Name and Title of Person/Signatory: _____

Address: _____

Contact Number of Authorized Person: _____

Email Id of Authorized Person: _____

Location: _____ Date: _____


Chief District Medical & Public Health Officer
Keonjhar